RTO Number: 45054 CRICOS Number: 03673A Level 1, 310 King Street, Melbourne, VIC, 3000 Ph. 03 8638 8960 Email: admin@mei.edu.au

International Student Application Form

1. YOUR DETAILS

Given name: Middle Name Family name (surname):
Gender:
Passport and visa
Passport number:
Nationality: Place of Issue:
Do you currently hold an Australian visa? 🗆 YES 🗆 NO If yes, visa type/subclass? Expiry date: Expiry date:
Australia Residential Contact Details
Flat/unit number: Street number: Street name:
Suburb/Town: State/Territory: P/Code:
Phone (home):
Email:
Postal Address (if the same, tick "As above")
☐ As above
Flat/unit number: Street number: Street name:
Suburb/Town: State/Territory: P/Code:
Home Country Residential Contact Details
Flat/unit number: Street number: Street name:
Suburb/Town: State/Territory: P/Code:
Emergency contact
Name: Relationship: E-mail:
Telephone: Mobile:
Address:

2. COURSE DETAILS

Indicate the name and code of the course or unit of competency you are applying for.

Tick	Course Code	Course Name (CRICOS Code)	Duration (Weeks)	Preferred Intake
	Non AQF	General English I (CRICOS Code: 0100064)	12	
	Non AQF	General English II (CRICOS Code: 0100065)	12	
	Non AQF	General English III (CRICOS Code: 0100066)	12	
	Non AQF	General English IV (CRICOS Code: 0100067)	12	
	Non AQF	General English V (CRICOS Code: 0100068)	12	
	Non AQF	English for Academic Purposes I (CRICOS Code: 0100069)	12	
	Non AQF	English for Academic Purposes II (CRICOS Code: 0100070)	12	



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Non AQF	English for Academic Purposes III (CRICOS Code: 0100071)	12	
BSB40520	Certificate IV in Leadership and Management (CRICOS Code: 103999B)	52	
BSB50420	Diploma of Leadership and Management (CRICOS Code: 104361K)	52	
BSB60420	Advanced Diploma of Leadership and Management (CRICOS Code: 104599K)	78	
BSB40420	Certificate IV in Human Resource Management (CRICOS Code: 108702F)	52	
BSB50320	Diploma of Human Resource Management (CRICOS Code: 108703E)	52	
BSB80120	Graduate Diploma of Management (Learning) (CRICOS Code: 108740M)	104	

3. LANGUAGE AND CULTURAL DIVERSITY

In which country were you born?	Australia 🔲 Other	– please specify Tov	vn: Country:		
Do you speak a language other than English at home? (If more than one language, indicate the one that is spoken most often)					
☐ No, English only ☐ Yes, other	– please specify:				
How well do you speak English:	☐ Very well ☐ V	Vell □ Not well	☐ Not at all		
Are you of Aboriginal or Torres Strait Is	lander origin? (For persons o	of both Aboriginal and To	rres Strait Islander origin, mark both 'Yes' b	oxes)	
☐ No ☐ Yes, Aboriginal ☐	Yes, Torres Strait Islander				
4. DISABILITY					
Do you consider yourself to have a disa	bility, impairment, or long-t	erm condition? No	- Go to question 5 ☐ Yes		
If yes, please indicate the areas of disab	ility, impairment, or long-ter	m condition (You may inc	licate more than one area) Please refer to t	he Disability	
supplement for an explanation of the fo	llowing disabilities.				
☐ Hearing/deaf ☐ Physical	☐ Intellectual	☐ Learning	☐ Mental illness		
☐ Acquired brain impairment	☐ Vision	☐ Medical condition	☐ Other		

5. SCHOOLING

What is your highest COMPLETED school level? (Tick ONE box only)							
If you are currently enrolled in secondary education, the Highest school level completed refers to the highest school level you have completed and not the							
level you are currently unde	rtaking. For example, if you a	re currently in Year 10 the Higl	hest school level completed i	is Year 9.			
☐ Year 12 or equivalent	☐ Year 11 or equivalent	☐ Year 10 or equivalent	☐ Year 9 or equivalent	☐ Year 8 or below			
☐ Never attended school	☐ Never attended school						
Are you still enrolled in secondary or senior secondary education? ☐ Yes ☐ No							
In which year did you complete the school level? – please specify:							



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6. PREVIOUS QUALIFICATIONS ACHIEVED

If yes, tick ANY applicable boxes of these Prior Education Achievement Recognition Identifiers and any	applicable qu	alification le	evel.	
Note: If you have multiple Prior Education Achievement Recognition Identifiers for any one qualification	, use the follo	wing priori	ty order to dete	ermine
which identifier to use: A-Australia E – Australian equivalent I – International				
Qualification Level	Α	E	I	
Certificate I				
Certificate II				
Certificate III (or trade certificate)				
Certificate IV (or advanced certificate/technician)				
Diploma (or associate diploma)				
Advanced diploma or associate degree				
Bachelor degree or higher degree				
Other education (including certificates or overseas qualifications not listed above)				
	I	_ L		
Have you enrolled in an ELICOS or any other English course in Australia?				
Which test have you undertaken? □ IELTS □ PTE □ Oth	ner, please sp	ecify:		
Listening: Reading: Writing: Speaking:		Overa	ıll Band:	
8. CREDIT TRANSFER/RECOGNITION OF PRIOR LEARNING Have you studied a similar course elsewhere?				
Credit Transfer or RPL form and submit it to the student support department.				
9. STUDENT SUPPORT SERVICES	OCUCE: I			adags ()
9. STUDENT SUPPORT SERVICES Do you require Overseas Student Health Cover (OSHC)? (Compulsory for all overseas students to have			tion of their st	udent visa).
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9. STUDENT SUPPORT SERVICES Do you require Overseas Student Health Cover (OSHC)? (Compulsory for all overseas students to have For further details, please visit: https://immi.homeaffairs.gov.au/visas/getting-a-visa/visa-listing/studes Yes No	nt-500#Eligib	ility)		udent visa).
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9. STUDENT SUPPORT SERVICES Do you require Overseas Student Health Cover (OSHC)? (Compulsory for all overseas students to have For further details, please visit: https://immi.homeaffairs.gov.au/visas/getting-a-visa/visa-listing/stude	in a separate	attachmen	it)	udent visa).



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11. STUDY REASON

Of the following categories, select the one which BEST describes the main reason you are undertaking this course/traineeship/apprenticeship (Tick
ONE box only)
☐ To get a job ☐ To develop my existing business ☐ To start my own business ☐ To try for a different career
☐ To get a better job or promotion ☐ It was a requirement of my job ☐ I wanted extra skills for my job
☐ To get into another course of study ☐ To get skills for community/voluntary work ☐ For personal interest or self-development
□ Other reasons
12. UNIQUE STUDENT IDENTIFIER
From 1 January 2015, we, Melbourne Education Institute can be prevented from issuing you with a nationally recognised VET qualification or statement
of attainment when you complete your course if you do not have a Unique Student Identifier (USI). In addition, we are required to include your USI in the
data we submit to NCVER. If you have not yet obtained a USI, you can apply for it directly at https://www.usi.gov.au/students/create-your-usi/ on
computer or mobile device
You may already have a USI if you have done any nationally recognised training, which could include training at work, completing a first aid course or RSA
(Responsible Service of Alcohol) course, getting a white card, or studying at a TAFE or training organisation. It is important that you try to find out
whether you already have a USI before attempting to create a new one. You should not have more than one USI. To check if you already have a USI, use
the 'Forgotten USI' link on the USI website at https://www.usi.gov.au/faws/i-have-forgotten-my-usi/
You can find further information on how the Registrar collects, uses and discloses the personal information about you in the Registrar's Privacy Policy
(http://usi.gov.au/Pages/privacy-policy.aspx) or by contacting the Registrar at usi@industry.gov.au. The Registrar's Privacy Policy contains information
about how you may access and seek correction of the personal information held about you and how you may make a complaint about a breach of privacy
by the Registrar in connection with the USI and how such complaints will be dealt with.
Do you have Unique Student Identifier (USI)?
☐ Yes, please fill out your USI number:
☐ No (go to the next question)
Would you like Melbourne Education Institute to create one on your behalf?
□ No, I will do it myself.
☐ Yes, I acknowledge that I gave a permission to MEI to apply for a USI to the Registrar on my behalf. I further declare that I
have read, understood, and agreed to the information above, including how the Registrar and MEI collect, use and disclose my personal infomania would
like to authorise MEI to apply USI on my behalf. I declare that I have read the privacy information at https://www.usi.gov.au/about-us/privacy
A verified USI is required for ALL students in order to receive AQF certification documentation unless an exemption applies under the Student Identifier
Act 2014. Further information on USI exemptions can be found at https://www.usi.gov.au/documents/usi-exemptions-table-march-2016
13. AGENT DETAILS
Agent name/Agent trading name(s) (if any):
Address:
Phone: Mobile: Email:

☐ I would like to authorise the above Agent to represent me in all future applications and correspondence with MEI.



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14. PAYMENT METHODS

No payments can be processed until we have received your signed Payment and Enrolment Acceptance Agreement.					
Note: All tuition fees received by Melbourne Education Institute are held in a designated bank account until you commence your studies as per ESOS Legislation.					
☐ Payment by TELEGRAPHIC TRANSFER	Bank name: Commonwealth Bank of Australia				
	Account Name: Melbourne Education Institute				
	BSB: 063 010				
	Account number: 1365 6	999			
	NB: Please provide the A	pplication Number as a refere	nce		
	Note: Please immediately fax/email the bank transfer slip/receipt you received for this transfer with this form to account@mei.edu.au				
☐ Payment by CREDIT CARD	CREDIT CARD PAYMENT AUTHORISATION				
	Card Type	☐ Mastercard	□ Visa	□ AMEX	
	Credit Card Number				
	Expiry Date		CVV		
	Cardholder's Name				
	Cardholder's Signature				
☐ Payment by CHEQUE	All offshore cheques are to be Bank Drafts in UD\$ sent to: Melbourne Education Institute - Level 1, 310 King Street Melbourne 3000 Victoria Australia.				
☐ Payment by CASH	Note: If paying by cash, payment is to be made to administrative staff at the reception desk Ensure you wait to be issued a receipt as proof of your payment.				

15. OTHER FEES

Fees	Amount	Fees	Amount
Application fee ¹	\$250	Late Fee/Payment Plan/Late Fee Penalty	18% of the outstanding
Administration fee ¹	 \$250 – VET (Vocational Education Training) course \$200 – ELICOS course 	Re-issuance of Student ID card	\$20
Material Fee ^{1,2}	Refer to the Letter of Offer	Re-Issuance of Certificate, and Record of Results	\$150
Extension of eCoE ⁴	Varies on the length of eCOE (Confirmation of Enrolment)	Re-Issuance of Statement of Attainment	\$150
Credit Card	 3.5% surcharge on AMEX 2.5 % Surcharge (VISA and MasterCard) 	Postage of documents ⁶	\$20
OSHC Single, Family, Couple	Subject to request	RPL assessment ¹ / Re-assessment Fee ³	\$250/unit
Credit Transfer	No charge	Early completion mode ⁵	Tuition fee per study period



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¹ Fees are non-refundable

² Non-refundable after course commencement

³ Students are entitled to 3 attempts for each unit of competency. A 4th attempt will incur a re-assessment fee. If after the 4th attempt, a student is still "not competent", they will be required at the discretion of the Director of Studies to repeat the units of competency and pay a repeat unit fee. Students found to have cheated or plagiarised work will not be entitled to re-sit assessments, instead they will be required to repeat the unit of competency and pay the repeat unit fee. The repeat unit fee usually applies to but is not limited to students who are found to have cheated or plagiarised work and need to repeat the unit of competency.

- ⁴ Students are expected to complete their course within the duration stated in their eCoE. Any extension to the duration of the course after the course end date will incur a fee for the "Extension of eCoE".
- ⁵ Students who are in early completion mode (complete some or all units of the next study period earlier) will incur the next study period tuition fees. Therefore, tuition fees for the next study period must be paid accordingly.
- ⁶ Normal postages within Australia. Overseas postage is subject to location.

16. REFUND POLICY AND TUITION FEES PAYMENT

Refund Policy Conditions and Processes

Refund of the fees will only be granted in accordance with the refund policy set out below.

Any student willing to apply for a refund must submit a completed 'Refund Application Form' to Student Administration. The application form can be accessed by contacting Student Administration or accessing Melbourne Education Institute's website.

All refund applications are to be assessed by the Administration Manager and applications processed within Twenty (20) working days of the application and evidence of documentation received. The student will need to supply in writing, the nominated method of reimbursement. Refunds are accompanied by a statement outlining the total refunded amount.

Please note:

- 1. Refunds applications after course commencement is only in relation to Tuition Fees only. Tuition fees and Material fees are specified in the Enrolment Acceptance Agreement.
- 2. Melbourne Education Institute is not able to provide any refunds for fees paid to third parties such as Health insurance or fees paid directly to an education agent.
- 3. Where the student breaches Melbourne Education Institute Policies and Procedures no refund is payable.
- 4. Students cannot apply for a refund where there is default on payment of Tuition and material fees.
- 5. Payment of a refund application cancels a student's enrolment.

Tuition Protection Service

In such case of provider default, student tuition fee is protected under TPS (Tuition Protection Service). The Tuition Protection Service is an initiative of the Australian Government to assist international students whose education providers are unable to fully deliver their course of study. For more information on TPS for international student, please visit: https://tps.gov.au/

Outline of Default Refund Arrangements (Application Fee is non-refundable under all circumstances)				
Initial Visa refused prior to course commencement (with Department of Home Affairs Refusal Letter)	Full refund less Administration Fee			
Melbourne Education Institute is unable to provide the course for which the original enrolment and payment has been made	Full refund less Administration Fee			
Withdrawal prior to agreed start date: Notify the Institute more than 60 days prior the course commencement date or within cooling off period	Full refund less Administration Fee			



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Withdrawal prior to agreed start date: Notify the Institute less than 60 days and greater than 28 days prior the course	Only course material and/or equipment fee is refundable
commencement date	Only course material and/or equipment ree is retundable
Withdrawal prior to agreed start date:	No refund
Notify the Institute less than 28 days prior the course commencement date	Notetana
Visa refused after course commencement (with Department of Home Affairs Refusal Letter)	Refund of unused Tuition Fees for future study period/s
visa refused after course commencement (with Department of Home Arians Netusal Letter)	*Administration Fee will be charged
Withdrawal after course commencement (with confirmed extenuating circumstances)	Refund of unused Tuition Fees for future study period/s
withdrawaranter course commencement (with commined extendating circumstances)	*Administration Fee will be charged
Melbourne Education Institute is unable to continuously provide the commenced course for	Refund of unused Tuition Fees for future study period/s
which the payment has been made	*Administration Fee will be charged
Withdrawal after course commencement without extenuating circumstances or cancellation	No Refund
of course due to student default.	
Abandonment of Course/Failure to return after scheduled break. Overseas Students	No Refund
withdrawing from a course of study will be reported to Department of Home Affairs, as	
required by law.	
Student's extension of Visa is not granted.	No refund
	If antire fees are neid refund of unused tuition fees less
	If entire fees are paid, refund of unused tuition fees less
	(fees for ongoing term and administration fee)
Visa is cancelled due to any action of student	No Refund

17. DISABILITY SUPPLIMENT

Introduction

The purpose of the Disability supplement is to provide additional information to assist with answering the disability question.

If you indicated the presence of a disability, impairment, or long-term condition, please select the area(s) in the following list:

Disability in this context does not include short-term disabling health conditions such as a fractured leg, influenza, or corrected physical conditions such as impaired vision managed by wearing glasses or lenses.

${\rm `11-Hearing/deaf'}$

Hearing impairment is used to refer to a person who has an acquired mild, moderate, severe, or profound hearing loss after learning to speak, communicates orally and maximises residual hearing with the assistance of amplification. A person who is deaf has a severe or profound hearing loss from, at, or near birth and mainly relies upon vision to communicate, whether through lip reading, gestures, cued speech, finger spelling and/or sign language.

'12 - Physical'

A physical disability affects the mobility or dexterity of a person and may include a total or partial loss of a part of the body. A physical disability may have existed since birth or may be the result of an accident, illness, or injury suffered later in life, for example, amputation, arthritis, cerebral palsy, multiple sclerosis, muscular dystrophy, paraplegia, quadriplegia, or post-polio syndrome.

'13 — Intellectual'

In general, the term 'intellectual disability' is used to refer to low general intellectual functioning and difficulties in adaptive behaviour, both of which conditions were manifested before the person reached the age of 18. It may result from infection before or after birth, trauma during birth, or illness.

'14 — Learning'

A general term that refers to a heterogeneous group of disorders manifested by significant difficulties in the acquisition and use of listening, speaking, reading, writing, reasoning, or mathematical abilities. These disorders are intrinsic to the individual, presumed to be due to central nervous system dysfunction, and may occur across the life span. Problems in self-regulatory behaviours, social perception, and social interaction may exist with learning disabilities but do not by themselves constitute a learning disability.



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'15 — Mental illness'

Mental illness refers to a cluster of psychological and physiological symptoms that cause a person suffering or distress and which represent a departure from a person's usual pattern and level of functioning.

'16 — Acquired brain impairment'

Acquired brain impairment is injury to the brain that results in deterioration in cognitive, physical, emotional, or independent functioning. Acquired brain impairment can occur as a result of trauma, hypoxia, infection, tumour, accidents, violence, substance abuse, degenerative neurological diseases or stroke. These impairments may be either temporary or permanent and cause partial or total disability or psychosocial maladjustment.

'17 - Vision'

This covers a partial loss of sight causing difficulties in seeing, up to and including blindness. This may be present from birth or acquired as a result of disease, illness or injury.

'18 - Medical condition'

Medical condition is a temporary or permanent condition that may be hereditary, genetically acquired or of unknown origin. The condition may not be obvious or readily identifiable, yet may be mildly or severely debilitating and result in fluctuating levels of wellness and sickness, and/or periods of hospitalisation; for example, HIV/AIDS, cancer, chronic fatigue syndrome, Crohn's disease, cystic fibrosis, asthma or diabetes.

'19 — Other'

A disability, impairment or long-term condition which is not suitably described by one or several disability types in combination. Autism spectrum disorders are reported under this category.

18. PRIVACY STATEMENT

Why we collect your personal information

As a registered training organisation (RTO), we collect your personal information so we can process and manage your enrolment in a vocational education and training (VET) course with us. Failure to provide your personal information will result in your application to enrol in our courses being refused.

How we use your personal information

We use your personal information to enable us to deliver VET courses to you, and otherwise, as needed, to comply with our obligations as an RTO.

How we disclose your personal information

We are required by law (under the *National Vocational Education and Training Regulator Act 2011* (Cth) (NVETR Act)) to disclose the personal information we collect about you to the National VET Data Collection kept by the National Centre for Vocational Education Research Ltd (NCVER). The NCVER is responsible for collecting, managing, analysing, and communicating research and statistics about the Australian VET sector.

We are also authorised by law (under the NVETR Act) to disclose your personal information to the relevant state or territory training authority.

How the NCVER and other bodies handle your personal information

The NCVER will collect, hold, use and disclose your personal information in accordance with the law, including the *Privacy Act* 1988 (Cth) (Privacy Act) and the NVETR Act. Your personal information may be used and disclosed by NCVER for purposes that include populating authenticated VET transcripts; administration of VET; facilitation of statistics and research relating to education, including surveys and data linkage; and understanding the VET market. The NCVER is authorised to disclose information to the Australian Government Department of Education, Skills, and Employment (DESE), Commonwealth authorities, State and Territory authorities (other than registered training organisations) that deal with matters relating to VET and VET regulators for the purposes of those bodies, including to enable:

- administration of VET, including program administration, regulation, monitoring and evaluation
- facilitation of statistics and research relating to education, including surveys and data linkage
- understanding how the VET market operates, for policy, workforce planning and consumer information.

The NCVER may also disclose personal information to persons engaged by NCVER to conduct research on NCVER's behalf.

The NCVER does not intend to disclose your personal information to any overseas recipients.

For more information about how the NCVER will handle your personal information please refer to the NCVER's Privacy Policy at www.ncver.edu.au/privacy.



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If you would like to seek access to or correct your information, in the first instance, please contact your RTO using the contact details listed below.

DESE is authorised by law, including the Privacy Act and the NVETR Act, to collect, use and disclose your personal information to fulfil specified functions and activities. For more information about how the DESE will handle your personal information, please refer to the DESE VET Privacy Notice at https://www.dese.gov.au/national-vet-data/vet-privacy-notice.

Surveys

You may receive a student survey which may be run by a government department or an NCVER employee, agent, third-party contractor or another authorised agency. Please note you may opt out of the survey at the time of being contacted.

Contact information

At any time, you may contact Melbourne Education Institute to:

- request access to your personal information
- correct your personal information
- make a complaint about how your personal information has been handled
- ask a question about this Privacy Notice

MEI contact detail for Privacy issues: admin@mei.edu.au

19. TRANSFER-IN STUDENT (IF APPLICABLE)

This section must be read in conjunction with the Transfer of Students between Providers Policy and Procedure Policy.

□ I have read and fully understood the Department of Home Affairs' policy regarding "Changing courses and education providers". (The policy is available at https://www.homeaffairs.gov.au/trav/stud/more/changing-courses)

By ticking the box, you may be issued a conditional offer based on your circumstances, please refer to the Transfer of Students between Providers Policy and Procedure for further details.

If no, at its absolute discretion, MEI may choose not to process your application, as by changing courses and education providers you could be at risk of not meeting the conditions of your current student visa.

20. STUDENT DECLARATION

Please read this section carefully before signing and submitting the application.

- I acknowledge that I have read and understood the information in Melbourne Education Institute's International student prospectus, website, marketing material before making the decision to submit this enrolment application.
- I acknowledge that I have been provided the opportunity to clarify any item relating to my enrolment at Melbourne Education Institute prior to submitting this enrolment form.
- I understand how to access Melbourne Education Institute services as described in the international student prospectus.
- I understand that access to my academic records is provided free of charge. (If I have paid all fees relating to the record I wish to access).
- I declare that the information provided by me in this application is true, correct, and complete at the time of application.
- I acknowledge that providing false, misleading, or inaccurate information may affect the acceptance of this application and/ or the continued provision of training and assessment services
- I have read and understand the Melbourne Education Institute's refund policy and procedure.
- I acknowledge that I am required to pay course fees on accepting an enrolment offer and prior to the commencement of the term that the
 fees relate to.
- I understand my rights when undertaking a course with Melbourne Education Institute including the right to access the Complaints and Appeals Policy. I also understand I have the right to access Australian Consumer Protection Law.
- I acknowledge that the information that I provide to Melbourne Education Institute may be made available to Commonwealth and State agencies through its obligations to comply with the National Vocational Education and Training Regulator Act 2011.
- I hereby certify that the information provided on this form, and on all documents submitted may be made available to Commonwealth and State agencies and the Fund Manager of ESOS Assurance Fund, pursuant to obligations under ESOS Act 2000 and National Code.



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- I understand that the institution is required under section 19 of the ESOS Act 2000 to inform Department of Education, Employment and Workplace Relations of changes to my enrolment and any breach of a student visa condition relating to attendance or unsatisfactory academic performance.
- I acknowledge that my education agent has provided me with full information on Melbourne Education Institute, the courses applied for, student visa information and information on living and studying in Melbourne. (If enrolled through an education agent)
- I understand that by signing this enrolment form, I may be sent a Formal Letter/of Offer/ Enrolment Acceptance Agreement from Melbourne Education Institute if all the admission requirements are met.
- I agree to abide by the terms and conditions of Melbourne Education Institute's Code of conduct and policies and procedures relating to my enrolment at Melbourne Education Institute.
- I authorise Melbourne Education Institute to contact me or to verify any information provided in this form.
- I grant Melbourne Education Institute permission to obtain official records / confirm details from a previous educational institution attended by me listed on this form.
- I am aware off and agree to abide by the visa conditions throughout my enrolment period in Australia.
- I understand my application fee (\$250) payable with lodgement of this Enrolment application is non-refundable in all circumstances (except provider default).
- I declare that the information I have provided to the best of my knowledge is true and correct.
- I consent to the collection, use and disclosure of my personal information in accordance with the Privacy Notice above.
- I acknowledge and agree to the refund policy and other terms described in this enrolment form.

Return the completed form along with supporting documentation to admin@mei.edu.au or in person at Melbourne Education Institute Head Office.

Student name:

Student Signature:

Date:

PROVIDER OFFER (FOR OFFICE USE)						
The student has submitted the appropriate eviden	nce/documentation in support of the application	☐ Yes	□No			
The student satisfies the entry requirements	□ Yes □ No					
☐ Place Offered ☐ Application declined	☐ Further information requested					
Reason for decline or further information requeste	Reason for decline or further information requested:					
The student has been notified of the outcome of the application						
Staff name:	Staff signature:	Date:				

